CAPPS HR/Payroll Required Maintenance Date of Report: 02/17/2021

Service/Support Request (SR) Information

100,	Support Reque	250 (311) 1111011110							
	Requesting		Impacts All					Status;	
		Product	Agencies	Module	Priority	Short Description	Long Description	•	UAT & PRD Target Dates
3505	CAPPS	CAPPS HR/Payroll	Yes	PY Payroll	Medium	Create PY Document Approval Page in CAPPS	In an effort to streamline processing and create better security controls, a payroll document approval page will be created in CAPPS. This page will be populated with the payroll documents requiring approval (e.g. batch type PAY) as they are created and released for processing in SPRS. Payroll approvers will access this page in CAPPS to provide approval for payment rather than logging in to the SPRS mainframe system. After saving the approval page, a web service call is made to SPRS with all the document numbers approved for payment for that night. Upon confirmation that the person entering the approvals has the appropriate security/authority to do so, the document numbers/approvals are written to the ELECTRONIC APPROVAL SCREEN (SPAPPR) in SPRS. If the user does not have the appropriate security/approval authority an error message is returned and the documents are not written to the ELECTRONIC APPROVAL SCREEN in SPRS. All entries on the CAPPS Payroll Approval page should be retained for audit purposes. Work on this must be coordinated with the SPRS ACR (# TBD), which will create the document approval web service.	*Completed	PRD 1/21/21
8995	CAPPS	CAPPS HR/Payroll	No	Reports	High	FMLA frequency exceeded report	New report required to reflect employees who have exceeded the frequency when using intermittent leave for FMLA.	*In Development	UAT 3/04/21 - 3/17/21 PRD 3/25/21
9296	CAPPS	CAPPS HR/Payroll	No	Mgr Self Service (MSS)		Managers can change time on unauthorized TRCs	Managers can edit time on TRCs for which they do not have access to enter. (Example: Managers at a particular agency do not have access to ANLVI. A Super User enters ANLVI for a new employee. The manager can change the amount of time that the Super User entered.) The edit for the TRC is on the TRC entry space itself, so there's no chance for it to fire.	Assigned	TBD
10629	CAPPS	CAPPS HR/Payroll	No	TL Time and Labor	High	Timesheet edit to prevent ANLVP entry	Timesheet edits needed to prevent entry of ANLVP under certain conditions (Example: employee is not terminated and does not fall under conditions specified for agencies like 771/772, etc., terminated for less than 30 days, future-dated terminations, etc.).	Assigned	TBD
12388	CAPPS	CAPPS HR/Payroll	No	PY Payroll	Medium	Employee name on W2 form is modified	Although the employee's name does not exceed the character limit for the W2 form, the full name (First Name, Middle Name/Initial and Last Name) are not displayed on the form in certain conditions. Several tickets have been opened related to this issue. Initial research suggests a modification is need to the SQR used to create the "form." This should be addressed for the creation of the next round of W2s for tax year 2019.	*Closed	
16605	CAPPS	CAPPS HR/Payroll	Yes	HR Human Resources	High	Remove LOA reason code from Job Data	Remove the remaining LOA reason codes from Job, so that all employees must do an LOA (all LOA, not just FMLA-related) on the timesheet.	Assigned	TBD

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17119	CAPPS	CAPPS HR/Payroll	Yes	Performance Mgmt	Medium	Modify workflow follow Roll Up/Roll Down process	Currently, if a manager submits a performance document for approval and then the manager is either terminated or transferred to another agency, this results in the HR Roll-up process to activate. The documents are transferred to the correct next level manager (as designed); however, the workflow for the approvals remain with the terminated manager. The enhancement is to modify the workflow to approvals to follow the Roll-up/Roll-down process.	*Rework	TBD
17256	CAPPS	CAPPS Reporting Team	Yes	PY Payroll	Medium	Remove hard coding from TXTAX810	Hard coding JOBCODES on the Texas Quarterly UI Wage Report does not allow unemployment wages to be pulled if an employee moves into one of the JOBCODES in the middle of a quarter.	Hold	TBD - Pending SR 25552
20334	CAPPS	CAPPS HR/Payroll	Yes	PY Payroll	Medium	Implement a NOC Process for CAPPS	The NOC process should read the BANK Notice of Change and Returns File received via the Treasury system and the process should make updates on the Employees Direct Deposit page in the CAPPS system.	In Work	UAT 4/7 TO 4/22/21 PRD 4/29/21
21664	CAPPS	CAPPS HR/Payroll	No	PY Payroll	High	· ·	Quarterly 941 process is using below custom processes. Two of them need to be updated to include new FFCRA tax class FICA/ER Exempt. 1) Refresh History Process – TX941HST.sqr – has tax_class hard coded and needs to be updated to include new tax_class FICA/ER Exempt (8). 2) Query - TX_PY_TAX941_HISTORY – tax_class not hard coded. 3) Federal Tax Summary - TXTX10FD.sqr – tax_class not hard coded. 4) TX Fed Tax Summary -Detail Employee Level - TXTAX007.sqr – tax_class not hard coded. 5) TX IRS 941 Quarterly Tax Report - TXTAX941.sqr - has tax_class hard coded and needs to be updated to include new tax_class FICA/ER Exempt (8).	Assigned	TBD
21955	CAPPS	CAPPS HR/Payroll	No	HR Human Resources	Medium	ERS Results Page not displaying all records	Per the design for HCM5740, there is a limit on the number of 9000 rows that ERS Result can display. If this limit is exceeded, the page does not display any results.	Assigned	TBD
21996	CAPPS	CAPPS HR/Payroll	No	TL Time and Labor	High	Time Needs Approval Status Report	Need to add the Time Needs Approval Status Report link to the Reports tile.	Assigned	TBD
22001	CAPPS	CAPPS HR/Payroll	No	CA Commitment Accounting	Medium	Changes related to Project Costing	Need to build some additional rules and make configuration changes for the Holiday hours. Adding LAC's.	Assigned	TBD
22015	CAPPS	CAPPS Reporting Team	No	HR Human Resources	Medium	Create a Grievance Report	Create a Grievance Report similar to the disciplinary report.	Assigned	TBD

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22264	CAPPS	CAPPS HR/Payroll	Yes	PY Payroll	High	Add PC Fields to PY Details	Add PC Fields to PY Details File, PY Details Table, PY Details Process. Agencies cannot use PC fields in valid combo codes to make direct payments without this change. Additionally, update the GL Interface process, related tables and the GL Interface file to include PC fields. Agencies cannot use PC fields in valid combo codes to make direct payments without this change.	In Work	UAT 03/23 to 04/6/21 PRD 04/15/21
22265	CAPPS	CAPPS Reporting Team	Yes	PY Payroll	High	Update PY Details Queries associated with 22264	Please see ASP 22264 (Add PC Fields to PY Details File, PY Details Table, PY Details Process). PY Details queries will need to be updated associated with this change.	In Work	UAT 03/23 to 04/6/21 PRD 04/15/21
22266	CAPPS	CAPPS HR/Payroll	Yes	PY Payroll	High	Add PC Fields to Budget Load Spreadsheet	Add PC Fields to the BLS processes, including the appropriate temp tables. Agencies cannot use PC fields in valid combo codes to make direct payments without this change.	In Work	UAT 2/5 to 2/18/21 PRD 2/25/21
22267	CAPPS	CAPPS Reporting Team	Yes	PY Payroll	High	Budget Error Report - See ASP 22266	This change is to go along with ASP 22266 (Add PC Fields to the BLS processes, including the appropriate temp tables). The Budget Error Report will also need to be updated.	In Work	TBD
22269	CAPPS	CAPPS Reporting Team	Yes	PY Payroll	High	PDAR and the Funding Reports updates for ASP 22268	This ticket is to request changes to the PDAR and Funding Reports based on changes for ASP 22268 (Add PC Fields to Fringe Redistribution Process)	In Work	TBD
22270	CAPPS	CAPPS HR/Payroll	Yes	HR Human Resources	High	Ability to update retirement indicator	Agency's should be able to change the retirement indicator for certain circumstances.	Assigned	TBD
22556	CAPPS	Talent Management	No	ELM	Medium	Mandatory Training Overdue Report	Report to identify the Mandatory Training courses that have not been completed by the Due Date. The report must meet the multi-tenant requirements.	In Work	UAT 3/17 to 3/30/2021 PRD 4/1/2021
22559	CAPPS	Talent Management	No	ELM	Medium	Course Completions Report	Report that identifies agency learners who have completed a selected course within a date range. The report must meet the multi-tenant requirements.	In Work	UAT 3/17 to 3/30/2021 PRD 4/1/2021
22560	CAPPS	Talent Management	No	ELM	Medium	Safety and Health Course Completions Report	Report that identifies the total number of Safety and Health category related courses completed by each employee within a selected date range.	In Work	UAT 3/17 to 3/30/2021 PRD 4/1/2021

	Requesting Agency	Product	Impacts AII Agencies	Module	Priority	Short Description	Long Description	Status; *=Update	UAT & PRD Target Dates
22561	CAPPS	Talent Management	No	ELM	Medium	Employee Learning Record	Report that identifies the active training courses that an employee has planned, is currently enrolled in and has completed within a defined date range.	In Work	UAT 3/17 to 3/30/2021 PRD 4/1/2021
22566	CAPPS	CAPPS HR/Payroll	No	PY Payroll	Medium	Taxable Gross Audit Report incl new tax	The Taxable Gross Audit Report needs to include the new FFCRA tax class FICA/ER Exempt	Assigned	TBD
22567	CAPPS	CAPPS HR/Payroll	No	PY Payroll	Medium	Add FFCRA earn codes to the FTE Reports	The FTE instructions indicate employers should use "work hours paid" — including work hours paid that are covered by paid leave taken and should be including time coded as FFCRA.	Assigned	TBD
22715	CAPPS	CAPPS HR/Payroll	No	HR Human Resources	Medium	Email address update in user profile	Update email address on user profile when users add/change/delete email address in modify a person or employee self service.	Rework	UAT 1/28 to 2/24/21 PRD 3/4/21
23162	CAPPS	CAPPS HR/Payroll	No	Performance Mgmt	Low	Reconfigure AWE approver list	Reconfigure AWE to allow all three possible approver configurations. Manager Only, Agency Administrator Only, and Manager and Agency Administrator.	Assigned	TBD
24955	Lottery(362)	Talent Management	Yes	Recruiting	Low	Career Section Text Update	Reword the statement, "This list includes all jobs currently available within our organization that match your employment profile." on the external career section to reference CAPPS (on the Jobs Matching My Profile page).	System Test	UAT 3/22 to 4/23/21 PRD 5/12/21
25024	CAPPS	Talent Management	Yes	Reports	Medium	Monthly Budget Amount in CAPPS Recruit	Add a Monthly Budget Amount field in CAPPS Recruit on the requisition template, requisition, and offer. Update relevant reports such as the Requisition Details report with the new field.	System Test	UAT 3/22 to 4/23/21 PRD 5/12/21
25084	TCEQ(582)	Talent Management	Yes	Reports	Medium	Posting Information on Requisition Details report	Add internal/external posting status to Requisition Details report.	System Test	UAT 3/22 to 4/23/21 PRD 5/12/21
25087	TCEQ(582)	Talent Management	Yes	Reports	Medium	Organization IDs on CAPPS Recruit Reports	Add department number and business unit number to the Candidate CSW Progress Details report and Candidate History Detail Report.	System Test	UAT 3/22 to 4/23/21 PRD 5/12/21
25088	TCEQ(582)	Talent Management	Yes	Reports	Medium	Additional Details on Candidates Hired Report	Add Date of Birth, all three veterans flags, business unit ID, business unit name, department ID, department name, state job code (from the requisition), and location to the Candidates Hired report.	System Test	UAT 3/22 to 4/23/21 PRD 5/12/21

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25089	TCEQ(582)	Talent Management	Yes	Reports	Medium	Additional Details on Time to Hire – Candidate Rpt	Add all three veterans flags, business unit ID, business unit name, department ID, department name, state job code (from the requisition), and location to the Time to Hire – Candidate CSW Step Duration report.	System Test	UAT 3/22 to 4/23/21 PRD 5/12/21
25090	TCEQ(582)	Talent Management	Yes	Reports	Medium	Additional Details on Time to Hire – Req Report	Add business unit ID, business unit name, department ID, department name, state job code (from the requisition), location, number of days from unposted/expired ("dosed") to filled, and number of days from posted until filled to the Time to Hire – Requisition Management Metrics report.	System Test	UAT 3/22 to 4/23/21 PRD 5/12/21
25118	TCEQ(582)	Talent Management	Yes	Reports	Medium	Additional Details on Rec - Filled Position Trends	Build a second view of the data within the Recruiting - Filled Positions Trends report to add requisition title, business unit ID, business unit name, department ID, department name, location ID, and location name.	System Test	UAT 3/22 to 4/23/21 PRD 5/12/21
25119	TCEQ(582)	Talent Management	Yes	Reports	Medium	Org Numbers on Rec - Summary of Openings/Sub Hired	Add business unit ID, business unit name, department ID, department name to Recruiting - Summary of Openings and Submissions Hired Report. Build a second view of the data to display the information. Also add department ID and business unit ID to the prompt file.	System Test	UAT 3/22 to 4/23/21 PRD 5/12/21
25120	TCEQ(582)	Talent Management	Yes	Reports	Medium	Org Numbers on Candidate Offers Pending Approval	Build a second view of the data within the Candidate Offers Pending Approval report to add department ID, department name, business unit ID, and business unit name. Also add department ID and business unit ID to the prompt file.	System Test	UAT 3/22 to 4/23/21 PRD 5/12/21
25366	GLO(305)	Talent Management	Yes	Reports	Medium	Driver's License on Applicant Screen Int Summary	Add driver's license number and state to an existing CAPPS Recruit report, such as the Applicant Screen Interview Summary report, as an extra data set.	System Test	TBD
26120	CAPPS	Talent Management	Yes	Recruiting	Medium	CAPPS Recruit Upgrade to 20D.2	There is a mandatory update for CAPPS Recruit to release 20D.2. Non-production environments are scheduled between 2/5 and 2/6 and production environments are scheduled between 2/19 and 2/20. The exact downtime scheduled by Oracle will be provided on 2/5.	*Acceptance Testing	UAT 2/5 to 2/6/21 PRD 2/19 to 2/20/21
26254	CAPPS	Talent Management	Yes	Interfaces	Medium	CAPPS Recruit Automatic Owner Updates	In CAPPS Recruit, someone who is listed as an Owner can access a requisition when the ownership is not updated after a user loses access to CAPPS Recruit or when a user becomes employed at another CAPPS Recruit agency. The ownership needs to change so the user does not have access to their prior agency's requisitions or any other items they previously owned.	Assigned	TBD
26335	CAPPS	Talent Management	Yes	Recruiting	Medium	CAPPS Recruit Help Link	Add a Help feature to CAPPS Recruit Fluid	*Pending Prod Approval	PRD 2/10/21
26769	OOG(301)	CAPPS HR/Payroll	Yes	PY Payroll	Low	Payroll Document Approval	Request to add more information to the Payroll Document Approval screen, such as the date and time of the approval and the approvers ID to indicate that the document(s) have been approved.	Assigned	TBD